

Senior Product Manager – SciBite SaaS Platform

Job Reference	R40834
Job Title	Senior Product Manager SaaS
Base	Cambridge/London, UK; flexible working policy applies
Salary	£ Competitive dependent on experience
Benefits	Healthcare, Pension, Bonus plan, 25 days annual leave
Hours	35 hours per week (Monday – Friday)

Do you want to work with an unparalleled set of high-quality data and AI technologies in a field that makes a real positive difference to people's lives?

The Company

SciBite Limited is a multi-award-winning life-sciences technology company based in Cambridge UK which is transforming the way life science organisations handle text and documents. Our semantic deep-learning solutions understand the complexity and variability of content within Life Sciences yet are still simple to use. We can quickly identify and extract scientific terminology from unstructured text and transform it into valuable machine-readable data. Our tools are flexible and versatile, facilitating use by both end-user scientists and integration into 3rd party applications. Our team of expert software engineers and data scientists are at the forefront of the latest developments in AI, such as ontologies, knowledge graphs and machine learning. Through our parent company, Elsevier, our team has access to an incredible range of resources, content, and opportunity from a global life-science leader, while retaining that agile small company feel.

The Role

We have an exciting new opening for an experienced product manager to lead co-ordination and delivery across two key areas, cross-platform integration, and Software as-a Service (SaaS). The integration aspect will help manage dependencies and connections between our major software products. As each new version of our four key platforms (TERMite, CENTree, SciBite Search, Elsevier Content-as-a-service) is released, connectivity between them is vital. The role will focus on working with individual product leads to understand dependencies and identify consequences of platform updates across all products.

The role will also be responsible for co-ordination of SciBite's software-as-a-service offering. Each of our products is provided as a SaaS option to our customers. The role will focus on managing aspects such as release timing and communication, upgrade scheduling and impact assessment, security alerts and co-ordination across the various teams to deliver timely upgrades, onboarding new customers and ensuring smooth running of the system.

Key responsibilities

- Collaborating, mentoring & developing best practice across product managers within SciBite
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- Evaluating customer feedback to prioritise enhancements to the overall portfolio user experience
- Co-ordinate security/vulnerability reporting, customer/internal comms and follow up actions
- Manage SaaS provision for customer onboarding
- Lead upgrade management (internal and customer)
- Oversee all SaaS instances for both internal & external customers
- Ensures regulatory compliance, eg. GDPR

Interactions

- Entellect PM for content
- SciBite PMs
- Professional Services for customer onboarding
- Elsevier Technology for SaaS
- Marketing
- Dev Teams (eg. keycloak is broken in SAAS, who coordinates that)

Experience

- At least 3 years product management
- Technology SaaS solutions a must
- Life sciences not essential
- Customer focused, organisation skills etc

What We Offer

A career at SciBite comes with the chance to help tackle real-world challenges of some of the biggest companies in biomedicine and beyond. Coupled with that comes competitive salary, a fantastic benefits package, share options and the chance to work in an environment that encourages innovation and personal development. Perhaps most importantly, working at SciBite offers a chance to enjoy working in a close, friendly team where what you contribute really makes a difference.

To apply please search the Job Reference on our [Elsevier careers page](#)
