Project Manager, Professional Services

Job Reference	R37259
Job Title	Project Manager, EMEA
Location	Cambridge/London, UK; flexible working policy applies
Salary	£ Competitive dependent on experience
Benefits	Healthcare, Pension, Bonus plan, 25 days annual leave
Hours	Hours: 35 hours per week (Monday – Friday)

The Company

SciBite Limited is a multi-award-winning life-sciences technology company based in Cambridge UK which is transforming the way life science organisations handle text and documents. Our semantic deep-learning solutions understand the complexity and variability of content within Life Sciences yet are still simple to use. We can quickly identify and extract scientific terminology from unstructured text and transform it into valuable machine-readable data. Our tools are flexible and versatile, facilitating use by both end-user scientists and integration into 3rd party applications. Our team of expert software engineers and data scientists are at the forefront of the latest developments in AI, such as ontologies, knowledge graphs and machine learning. You'll get to work directly with Elsevier's world-leading set of resources, literature, and databases and SciBite's semantic text analytics technology – a formidable combination that exists nowhere else.

What Makes Us Different

Joining us means that as well as a highly competitive salary and fantastic benefits package, but it's also an opportunity to work somewhere with a different philosophy. At our heart, we're excited by the possibilities for our technology and embrace new use-cases and ideas. We don't stick to a rigid architecture but encourage the use of the right technology for the right problem, looking to all our developers for input and inspiration. Above all, you'll be directly shaping the cutting edge of informatics and drug discovery with some of the world's major pharma and life science companies. The working environment is relaxed and welcoming, and you'll be encouraged to take ownership of key projects and explore ideas and technologies.

The Role

Our customers are central to everything we do at SciBite. The Professional Services Team's top priority is to ensure our customers (both new and old) can clearly demonstrate and quantify value from their investment with SciBite; this includes effective planning, deployment, maintenance and futureproofing of the solutions they license. Reporting to the Global Director of PMO, the successful candidate will work closely with the commercial and technical teams at SciBite to deliver novel projects supporting customers to implement and utilise SciBite's innovative software. The

candidate will facilitate and manage cutting edge projects with a dynamic and collaborative team.

Duties

The main duties of this role include:

- Lead and manage multiple projects across the SciBite product range
- Arrange regular project meetings, capturing and sharing meeting minutes and actions with project teams and updating project plans
- Monitor and report on progress of existing commercial projects
- Provide weekly reporting to Director
- Active communication across the SciBite teams to ensure smooth customer/project management
- Highlight any risk, creep, or concerns on projects to ensure effective, timely resolution
- Develop and maintain an understanding of SciBite technologies, the latest industry trends and how these apply to the project portfolio

Qualifications/Skills/Experience

- Proven experience in and understanding of the Life Sciences / informatics market.
- Experience of managing successful customer projects and knowledge of various technologies in support of these.
- Act as a primary liaison between customers and cross-functional teams within SciBite
- A customer-focussed team player / self-starter with the ability to work using own initiative
- Experience of working under pressure and with minimum supervision
- Punctual with effective time-management and prioritisation skills
- Ability to identify problems and apply creative solutions
- Excellent written, verbal, interpersonal, presentation and demonstration skills
- Previous knowledge of working within in a similar role and/or organisation
- Genuine interest in technology and the desire to continue learning to drive career development

Preferred Qualifications/Skills/Experience

- Bachelor's degree with 3+ years of experience working with informatics/ scientific software required.
- Experience in text/data project/ programme management
- Experience in industry in operations, solutions consulting, professional services

What We Offer

A career at SciBite comes with the chance to help tackle real-world challenges of some of the biggest companies in biomedicine and beyond. Coupled with that comes competitive salary, a fantastic benefits package, share options and the chance to work

in an environment that encourages innovation and personal development. Perhaps most importantly, working at SciBite offers a chance to enjoy working in a close, friendly team where what you contribute really makes a difference.

To apply please search the Job Reference on our Elsevier careers page