Product Manager (Text Analytics)

Job Reference	R29573
Job Title	Product Manager (Text Analytics)
Base	Cambridge/London, UK; flexible working policy applies
Salary	£ Competitive dependent on experience
Benefits	Healthcare, Pension, Bonus plan, 25 days annual leave
Hours	Hours: 35 hours per week (Monday – Friday)

Do you want to work with an unparalleled set of high-quality data and AI technologies in a field that makes a real positive difference to peoples lives?

The Company

SciBite Limited is a multi-award-winning life-sciences technology company based in Cambridge UK which is transforming the way life science organisations handle text and documents. Our semantic deep-learning solutions understand the complexity and variability of content within Life Sciences yet are still simple to use. We can quickly identify and extract scientific terminology from unstructured text and transform it into valuable machine-readable data. Our tools are flexible and versatile, facilitating use by both end-user scientists and integration into 3rd party applications. Our team of expert software engineers and data scientists are at the forefront of the latest developments in AI, such as ontologies, knowledge graphs and machine learning. Through our parent company, Elsevier, our team has access to an incredible range of resources, content and opportunity from a global life-science leader, while retaining that agile small company feel.

The Role

We are looking for an enthusiastic product manager to join our growing SciBite software team. You'll be joining at an exciting time as we design and develop innovative components to our enterprise text analytics platform and launch the next generation of this software. You will play an important role in making the vision a success, involved in the software development life cycle from design to delivery and ensuring the products meet customer needs. The main duties of this role include:

- Leading our customer engagement and requirements gathering for our text analytics platform
- Contributing to and prioritising new features, running prioritisation sessions and customer focus groups
- Acting as the primary point of contact for our Software-as-a-service offering
- Communicating roadmaps across the business and with customers, including to more senior level leadership/stakeholders
- Contributing directly to our support team, our onboarding process with new customers (including training sessions), and wider customer communication

- Assisting with the release process, writing technical document, release notes and customer stories, contributing to testing and validation

Qualifications/Skills/Experience

The ideal candidate for this role will have:

- A degree in either a technology subject (computer science, software engineering, etc.) or a life science subject (biology, biochemistry, genetics, bioinformatics, computational biology, etc.)
- Experience in product management or in a highly relevant area (e.g. business analysis)
- Confidence in speaking with users who may have a technical background, asking technical questions, and raising feature requests which require scrutiny to become realised – your ability to communicate is critical for this role
- Excellent organisational skills, ability to run meetings and help schedule delivery
- Willingness to become a super user of the software they manage – you are not expected to be an expert in ontologies or semantics, but you must be willing to learn to master the software
- Understanding of modern software development processes and experience at working with software development teams in an agile setting
- A 'can-do' attitude working across flexible and cross-functional teams in software and data science

Additionally, any experience in the following would be advantageous:

- Understanding of how to use REST APIs
- Project management experience
- Use of ontologies, text mining or other SciBite relevant technology areas
- Understanding requirements for software that has been deployed in the cloud as a SaaS offering

What We Offer

A career at SciBite comes with the chance to help tackle real-world challenges of some of the biggest companies in biomedicine and beyond. Coupled with that comes competitive salary, a fantastic benefits package, share options and the chance to work in an environment that encourages innovation and personal development. Perhaps most importantly, working at SciBite offers a chance to enjoy working in a close, friendly team where what you contribute really makes a difference.

To apply please search the Job Reference on our Elsevier careers page